

Containerchain Privacy Policy

Containerchain (Malaysia) Sdn. Bhd. (Company No. 1015698-D) and its affiliated companies or subsidiaries (collectively, **Containerchain**) is committed to protecting your privacy. Containerchain's privacy policy is outlined below.

The words "we", "us", "our" or any of their derivatives refer to Containerchain. The words "you", "your", "yours" or any of their derivatives refer to the person using our Website and/or Services (where **Website** means any webpages, microsites or mobile applications owned by Containerchain and **Services** means all Containerchain products and services, including hardware and software), or otherwise providing information to or communicating with us.

This privacy policy is available on our Website. It is regularly reviewed and Containerchain may amend it from time to time. The updated version will be on our Website.

This policy sets out how Containerchain will collect, use, store, disclose and provide access to information about users of the Website and/or Services and how users can keep that information accurate. By using this Website and/or the Services, you agree to be bound by and consent to this policy. If you do not agree and consent to the policy (including any changes made to the policy from time to time), please discontinue using the Website and/or the Services.

Our Website and the Services may contain links to other websites which are not maintained by Containerchain. This privacy policy only applies to our Website and to the Services. When visiting such third party websites, you should read their respective privacy policies which will apply to your use of these websites.

You agree that Containerchain may need to collect personal information about you primarily to provide you with the Services (as may be further elaborated in the Terms of Use accessible on our Website) and access to the Website. This personal information includes your name, your employer's name, contact details and other personal information that you provide to us, grant us access to when you use the Website or Services, or communicate with Containerchain.

Our Website and Services may use cookies, and you consent to such cookies by using the Website and/or the Services. A cookie is a small text file placed on your computer, system or mobile device when you visit our Website and/or use the Services. Cookies collect information about you and your visit to the Website or use of the Service, such as how you arrived at the Website (for example, through a search engine or a link from another website) and how you navigate within the website. We use cookies and other technologies to facilitate your internet sessions and use of our Services, offer you products and/or services according to your preferred settings, track use of our Website and Services and to compile statistics about activities carried out on our Website and/or through our Services.

You may set up your web browser to block cookies or remove cookies stored from your computer, system or mobile device. However, if you do block cookies or other tracking technology, you may not be able to use certain features and functions of our Website and/or the Services.

In addition to the primary purpose for which Containerchain may collect and use your personal information, Containerchain may also use and process the personal information it collects, and you consent to Containerchain's use of that personal information:

- for purposes necessary or incidental to the provision of goods and services to you;
- to manage and enhance Containerchain's services;
- to communicate with you, including by email, mail or telephone;

- to verify your identity;
- to investigate you and your use of the Website and/or Services if Containerchain has reason to suspect that you are in breach of the Terms of Use or have otherwise engaged in unlawful activity; and/or
- as required or permitted by any law.

Each Containerchain entity may disclose your personal information, and you consent to it disclosing your personal information, to its subsidiaries or affiliates whereby your personal information will be collected, used, processed, disclosed, managed and stored in accordance with this privacy policy.

Containerchain may also disclose personal information, and you consent to Containerchain disclosing your personal information, to third parties:

- engaged by Containerchain to perform functions or provide goods or services on Containerchain's behalf;
- that are Containerchain's agents, business partners or joint venture entities;
- such as container facilities for the purpose of fulfilling your booking for the delivery and pick up of containers;
- authorised by you to receive information held by Containerchain;
- as part of any investigation into you or your activities, for example, if Containerchain has reason to suspect that you have committed a breach of any of the Privacy Policy or Terms of Use or have otherwise engaged in unlawful activity, and Containerchain reasonably believes that disclosure is necessary to police, any relevant authority or enforcement body, or your internet service provider or network administrator;
- as part of a sale (or proposed sale) of all or part of Containerchain's business; and/or
- as required or permitted by any law.

We may transfer, store, process and/or deal with your personal information outside of Malaysia. In doing so, we will comply with all applicable data protection and privacy laws.

Containerchain will take all reasonable steps to protect the personal information Containerchain holds about you from misuse, loss or unauthorised access. You acknowledge that the security of online transactions you conduct using the Website cannot be guaranteed. Containerchain does not accept responsibility for misuse of or loss of, or unauthorised access to, your personal information where the security of that information is not within Containerchain's control.

Your personal information is retained as long as the purpose for which it was collected remains and until it is no longer necessary for any other business purposes or to comply with any applicable law.

You have the right to seek access to and update the personal information which Containerchain holds about you. You can seek access to and update your personal information or obtain further information about this privacy policy or your personal information by contacting Containerchain at support.my@containerchain.com or Containerchain's Data Protection Officer in Singapore on +65 6224 7327.